

# **Hydronic Heating: Division Manager**

We are looking to hire a dynamic and ambitious division manager to join our team. The successful applicant will be responsible for operations within the Dawson Heating & Cooling Hydronic division.

This is a fantastic opportunity for anyone with Hydronic Heating experience who is looking to take the next step in their career, managing a team and contributing to the success of this growing division within our business.

#### **About Us**

Dawson Heating & Cooling was established in 2007 and since then our key focus has been to provide energy efficient and eco-friendly quality heating and cooling solutions to our customers. We have extensive experience in both domestic and commercial installation, sales, and service, and with 15 years' experience in the industry, our longevity and continued growth is due to the dedication of our people.

When you join Dawson, you get all the advantages that come with a first-class team culture, combined with excellent training, support, and career opportunities. We celebrate ambition and we're committed to developing our people.

Our business is a fast paced and dynamic environment, and this is the perfect role for an experienced Hydronic Heating professional who thrives on deadlines and delivering excellence to clients across multiple sectors.

#### The Opportunity

Reporting directly to the General Manager, your role at Dawson Hydronics will include supervising staff to ensure daily targets are met, ensuring all work is completed in line with company procedures and policies, and reporting any work-related issues to senior management proactively to drive improved service. You will have the opportunity to help shape this area of our business through your own expertise and experience specific to the Hydronic industry.

To ensure success as a division manager, you will have excellent leadership skills, the ability to motivate and support personnel, and the confidence to identify and solve problems quickly and efficiently.





#### Your responsibilities:

- + Organising, planning, and managing daily tasks and operations of the team.
- + Supervision, guidance, and onsite support to personnel.
- + Ensure efficient delivery, commissioning and project handover to builders and clients.
- + Assisting with engineering, design, and project estimation.
- + Providing technical direction and professional support to personnel.
- + Evaluating performance and identifying areas of improvement.
- + Ensuring staff members comply with policies and procedures.
- + Assisting with employee recruitment, as well as overseeing the onboarding process and training of new staff members.
- + Working with the general manager and financial department to plan and develop a monthly budget.
- + Reviewing operations and reporting any issues to senior management.
- Working with the HR department to handle any disputes and conflicts.

### Requirements for the role:

- + Extensive experience of installation, sales, and service within the Hydronic Heating and/or Mechanical Plumbing sector.
- + At least 2 years prior experience in a management or leadership role is desirable.
- + Excellent communication and team working skills.
- + Strong time management skills and the ability to prioritise tasks.
- Sound knowledge of management best practices and strong managerial skills.
- + Excellent conflict resolution and problem-solving skills.
- Excellent organisational and project management skills.

## If you are interested in applying for this role or in discussing any aspect of the opportunity further:

Please submit your resume to: liz@dawsonhc.com.au or contact Liz Krithinakis, General Manager on 0428 389 528 or 02 6297 4109

